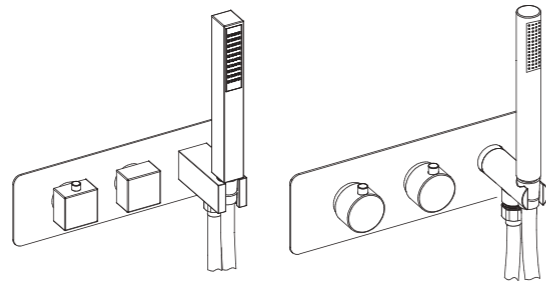


USER MANUAL

Thank you for choosing Better Bathrooms.
Please read this manual before installing your product
and keep for future reference.



Product name –Concealed Shower Valve
Product code - BeBa_27755/BeBa_27756



- Single-person assembly
- We always recommend using professional tradespeople to install your product

V2_07.12.2021

Congratulations on your purchase

And welcome to our growing gang of savvy shoppers

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- log in to your account and contact our customer services team via our self-serve portal-betterbathrooms.com/CustomerAccount/Login.
- contact us via-betterbathrooms.com/content/contact-us.

Important information

- Please read these instructions thoroughly and retain for future reference
- Water pressures must be balanced. Always ensure to flush the system prior to installation.
- Always check walls for pipes and cables before drilling.

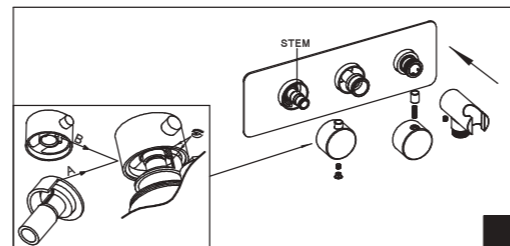
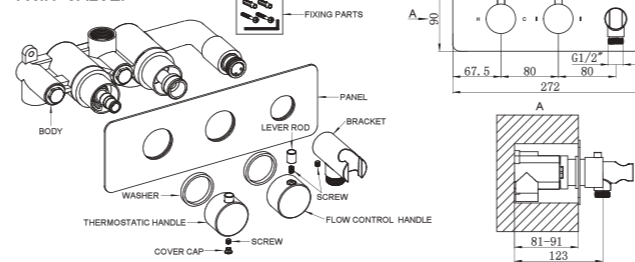
Maximum Static Pressure 10 bar
Maximum Working Pressure 5 bar
Minimum Working pressure 0.1 bar
Hot water supply – 55-65c
Cold water supply – 5 -25c
Flow Rates

Bar	0.1	0.2	0.5	1	1.5	2
L/Min	6	8.5	12.3	17.1	21	24.3

If this item is being fitted to a bath filler, you will require a minimum 0.5bar.Pressures must be balanced.

Parts / Diagrams

TWIN VALVE:



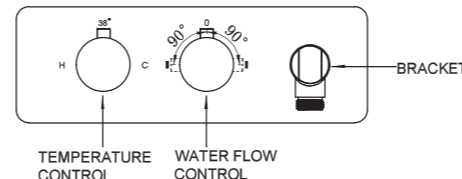
Fit the stop lug and handle body with part A and B (fix stopper) aligned. Then screw and tighten handle lever (See Fig 2).

Fix the flow control handle and bracket to the right position with screws. (See Fig 2)

Operation

1. Use the flow control handle to control the water flow.
2. The temperature control knob is pre-set the auto stop at 38°C to avoid scalding. However, if for any reason the setting is invalid and the temperature is not 38°C, it is important to follow the "Temperature Setting Procedure" below to reset the temperature.
3. Temperature Setting Procedure:

Unscrew the thermostatic handle, the temperature is up when the stem is turned anti-clockwise and the temperature is lower when the valve stem is turned clockwise. When the temperature is correctly set, fix the handle back to the valve as shown in Fig 2 above.



OPERATION

To turn on the water flow, turn the flow control handle to the mark on the plate for the desired function

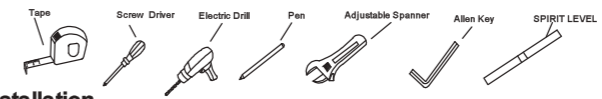
To turn off the water flow turn the handle to the centre

TROUBLE SHOOTING

1. Output water temperature does not correspond with temperature set
Cause: Thermostat has not been adjusted base on the existing home water system
Remedy: Adjust the thermostat , refer to "Temperature Setting" procedure.
Cause: Hot Water temperature too low.
Remedy: Adjust the water heater , increase hot water temperature to 65 °C.

Tools required

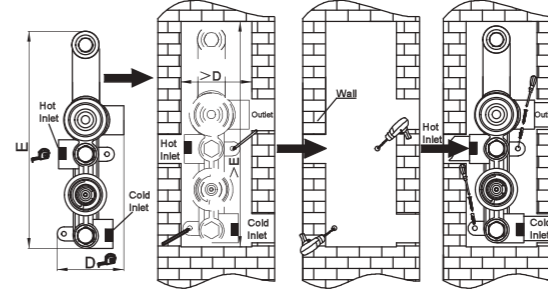
- Protective cloth



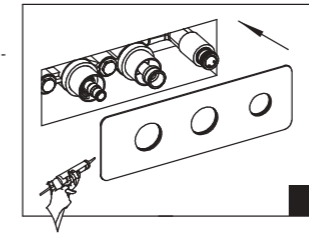
Installation

1. The system must be fully flushed prior to installation. Determine the location of the shower valve.
Create the recess in the wall to accommodate the mixer being installed.
Mark the installation holes through the lugs in the mixer body.
Drill the holes.
Insert the wall plugs.
Secure the mixer into position using the screws provided
Connect the inlet and outlet pipe work to the mixer using an adequate sealing method.
Turn on the water supply and check for leaks before fitting the cover plate.

TRIPLE VALVE:



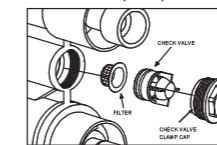
Apply clear silicone sealant around the back edge of the cover plate and carefully press into position (See Fig 1).



2. Crossflow, cold water being forced into hot water pipe, or vice versa, when valve is closed
Cause: Non-return valves dirty or leaking
Remedy: Clean the non-return valves or exchange if necessary
3. Very low flow or no flow
Cause: Supply pressure inadequate
Remedy: Check hot and cold feeds . If a pump has been installed, please check to see if the pump is working.(the valve will shut down if either the cold or hot water supply fails)
4. Water will not run hot enough when first installed
Cause: Wrong maximum temperature setting
Remedy: Adjust the maximum temperature , refer to "Temperature Setting" procedure.

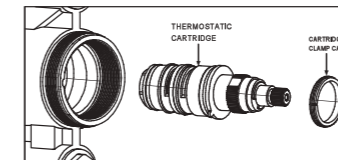
Maintenance

After a period of use, debris or limescale can build up around the filters of the thermostat or the non-return valve, which will affect the performance of the product. To resolve this, remove the thermostat or non-return valve from the mixer and clean. Turn off the water supply and turn on the mixer, to drain any water inside Maintenance (Filter)



- 1) Remove the check valve clamp cap.
- 2) Use pliers to remove the check valve and filter.
- 3) Wash the filter with clean running water, dry and lightly grease the seals. (only use silicone grease).
- 4) Put back the filter and check valve, then tighten the clamp cap.

Maintenance (Thermostatic Cartridge)



The concealed thermostatic cartridges should give trouble free service, but in the event of failure, servicing is straight forward.

- 1) Remove the cartridge clamp cap .
- 2) Pull out the thermostatic cartridge.
- 3) Wash the thermostatic cartridge with clean running water, dry and lightly grease the seals (only use silicone grease).
- 4) Put back the thermostatic cartridge, then tighten the clamp cap.

CLEANING

To maintain the surface of your product, wipe with a clean damp cloth and wipe dry. Do not use abrasive cleaning agents or materials which can strip and scratch the surface; the use of these agents or materials can invalidate your guarantee. It is recommended to wipe and dry on a regular basis.

For more information

- visit betterbathrooms.com
- email customerservices@buyitdirect.co.uk
- call 03303903062
- write to Trident Business Park, Neptune Way, Huddersfield, HD2 1UA.



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USER MANUAL

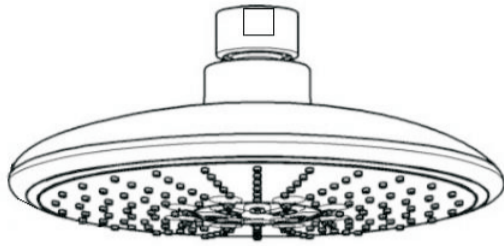


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Shower Head

- Shower arm supplied separately



Please note: Image is for illustrative purposes only and may differ slightly to the actual product

- **Single-person assembly**
- **We always recommend using professional tradespeople to install your product**

V3_07.12.2021

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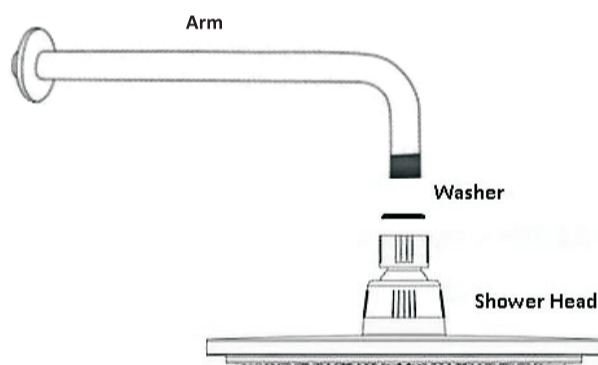
- log in to your account and contact our customer services team via your self-serve portal betterbathrooms.com/CustomerAccount/Login.
- contact us via betterbathrooms.com/content/contact-us.

Important information

- Please read these instructions thoroughly and retain for future reference.
- Manufactured to BS EN1112 Shower outlets for sanitary tapware.

2

Parts



Please note that Parts are for illustrative purposes only and may differ slightly to the actual product

1. Washer
2. Shower head

Tools required

Spanner

Installation

Please note: No tools are required

1. Place the washer into swivel joint of the shower head (please refer to parts diagram for location).
2. Connect the swivel joint to the shower arm (not supplied) and tighten using a spanner, taking care not to damage the nut.

Troubleshooting

Poor flow from shower head

1. This can be caused by poor water flow to the shower head, check the flow to the shower head.
2. There may be a blockage in the shower head, clean the shower head.

Maintenance

- Remove the shower head and turn on the mixer. Check the flow of water, and if this is poor, it is not an issue with the shower head, and further investigation is required. Example: insufficient pressure in the system or blockage in the mixer or pipework.
- If your shower head has rubber nozzles, rub these with your finger to remove any blockage then turn on the shower, but do not shower immediately, allow the hand shower to flush through for 10 seconds.
- If the shower head does not have rubber nozzles and only has holes, brush the holes with a soft brush under warm running water to remove any blockage.
- Replace the shower head if the issue is not a pressure issue, blockage in the mixer and the shower head has been cleaned.

Cleaning

To maintain the surface finish of your product, wipe clean after every use, using a clean damp cloth, a mild detergent mixture can be used. Do not use abrasive cleaning agents or materials on the product surface.

If any harsh chemicals come into contact with the surface of the product during bathroom cleaning, rinse off immediately, wipe clean and dry.

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